

Set	Items	Description
S1	23969891	PD<19991217
S2	27	AGENT(W)BASED(W)INSTRUCTION
S3	245	VIRTUAL(W)(TUTOR??? OR INSTRUCTION? ?)
S4	1349688	CUSTOMER(W)(CARE OR SERVICE? ? OR SUPPORT OR LEARNING)
S5	2233064	(AUTOMATED OR ASSISTED OR INTELLIGENT)
S6	271	S2 OR S3
S7	24	S1 AND S6
S8	3	S7 AND S4

?s s4 and s5

1349688 S4

2233064 S5

S9 162691 S4 AND S5

?s s9 and s1

Processing

Processed 10 of 53 files ...

Processing

Processed 50 of 53 files ...

Completed processing all files

162691 S9

23969891 S1

S10 19025 S9 AND S1

?s intelligent(w)social(w)interface? ?

Processed 30 of 53 files ...

Processing

Completed processing all files

848376 INTELLIGENT

3614773 SOCIAL

2118861 INTERFACE? ?

S11 21 INTELLIGENT(W)SOCIAL(W)INTERFACE? ?

?t s11 and s1

>>>'AND' not allowed in command

?s s11 and s1

21 S11

23969891 S1

S12 4 S11 AND S1

?s netsage

S13 183 NETSAGE

?s s13 and s1

183 S13

23969891 S1

S14 12 S13 AND S1

?t s14/free/all

**14/8/1 (Item 1 from file: 20)**

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08165689 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Docent Appoints Mary Egan Lorigan to Vice President, Sales**

November 10, 1999

WORD COUNT: 394

DESCRIPTORS: Company Management; Company News; Human Resources & Employment; Sales; Marketing

COUNTRY NAMES/CODES: United States of America (US)

REGIONS: Americas; North America; Pacific Rim

PROVINCE/STATE: California

SIC CODES/DESCRIPTIONS: 7372 (Prepackaged Software)

NAICS CODES/DESCRIPTIONS: 51121 (Software Publishers)

**14/8/2 (Item 2 from file: 20)**

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04292461 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**DEMO 99 Wraps by Announcing Winners of the First National Web Design Competition to Benefit Charity**

February 10, 1999

WORD COUNT: 986

14/8/3 (Item 3 from file: 20)

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04284695

PR Newswire California Summary, Tuesday February 9, up to 10:00AM PT

February 09, 1999

WORD COUNT: 1310

COUNTRY NAMES/CODES: Canada (CA)

REGIONS: Americas; North America; Pacific Rim

PROVINCE/STATE: British Columbia

SIC CODES/DESCRIPTIONS: 2800 (Chemicals & Allied Products)

✓14/8/4 (Item 4 from file: 20)

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04284168 (USE FORMAT 7 OR 9 FOR FULLTEXT)

NetSage Showcases Social Intelligence Server for Relationship Management

February 09, 1999

WORD COUNT: 769

14/8/5 (Item 5 from file: 20)

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04284152 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Nuance and NetSage Sign Joint Marketing Agreement; NetSage Joins  
V-Commerce Alliance

February 09, 1999

WORD COUNT: 661

✓14/8/6 (Item 6 from file: 20)

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04265126 (USE FORMAT 7 OR 9 FOR FULLTEXT)

NetSage Unveils Social Intelligence Server that Personalizes Online and  
Automated Voice Experiences

February 08, 1999

WORD COUNT: 379

14/8/7 (Item 7 from file: 20)

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04254228 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Demo Conference Draws World's Most Innovative Technology Companies

February 05, 1999

WORD COUNT: 633

✓14/8/8 (Item 8 from file: 20)

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03167466 (USE FORMAT 7 OR 9 FOR FULLTEXT)

NetSage Merges With FunArts; Nass and Reeves of Stanford University Join  
with Combined Company to Lead Social Interface Market

October 20, 1998

WORD COUNT: 1085

DESCRIPTORS: Mergers & Acquisitions; Company News

14/8/9 (Item 1 from file: 233)

DIALOG(R)File 233:(c) 2002 Info. Today Inc. All rts. reserv.

00546597 99CW09-206

**'Polite' sites may do more business, research says**  
**19990920**

Descriptors: Web Page Authoring; Electronic Shopping; Web Sites;  
Psychology; Human-Computer Interaction; Online Transaction Processing;  
Banking

Identifiers: Netsage

**14/8/10 (Item 2 from file: 233)**

DIALOG(R)File 233:(c) 2002 Info. Today Inc. All rts. reserv.

00490027 98IE03-412

**Sales agents are mature, but not yet ready to sell**  
**19980330**

Descriptors: Web Tools; Sales

**14/8/11 (Item 1 from file: 256)**

DIALOG(R)File 256:(c)2002 Info.Sources Inc. All rts. reserv.

00109818 DOCUMENT TYPE: Review

**PRODUCT NAMES: Sage (709859); ARIS (709867)**

**TITLE: AI wises up**  
Aug 3, 1998

DESCRIPTORS: Artificial Intelligence; Customer Service; Educational Games;  
Entertainment Industry; Expert Systems; Games; Technical Support

REVISION DATE: 20020630

**14/8/12 (Item 1 from file: 613)**

DIALOG(R)File 613:(c) 2002 PR Newswire Association Inc. All rts. reserv.

00212447 19991110SFW013 (USE FORMAT 7 FOR FULLTEXT)

**Docent Appoints Mary Egan Lorigan to Vice President, Sales**

Wednesday, November 10, 1999 08:02 EST

WORD COUNT: 403

COMPANY NAMES: Docent Inc.; ENTERPRISE OIL PLC; VALLEY; VANTIVE CORP;  
INFORMIX CORP; LUCENT TECHNOLOGIES INC; MILLER HEIMAN INC; SIEBEL SYSTEMS  
INC; WEBER HOLDING AG

GEOGRAPHIC NAMES: CALIFORNIA; USA; AMERICAS; NORTH AMERICA

INDUSTRY NAMES: EDUCATIONAL; MANAGEMENT CHANGES; PERSONNEL MANAGEMENT;  
CORPORATE; COMPANY PROFILES

EVENT NAMES: MANAGEMENT CHANGES; PERSONNEL MANAGEMENT; LABOUR RELATIONS;  
COMPANY PROFILES; TECHNOLOGY DEVELOPMENT